

## What You Need to Know!

Do you need somewhere amazing for your children to be cared for whilst you work out?

If you answered "YES" Atmosphere Active Kids Club (AKC) is the place for your little ones!

We cater for children 6 weeks to 12 years (inclusive). We have a clean, modern space where children can play and have a great time whilst you work out. Our staff are friendly and all have experience in caring for children.

### If you would like to use our state of the art facility here's how:

- Fill in an enrolment form for each child that will attend Active Kids Club.
- Fill in the terms and conditions that covers all the children in the family.
- Attach or email a copy of each child's CURRENT MEDICARE immunisation certificate.

Email forms to [reception@atmospherefitness.com.au](mailto:reception@atmospherefitness.com.au) or bring your forms back into Atmosphere Health and Fitness Club **at least 24 hours prior to your child's first visit.**

### Using the online booking system:

**Bookings are essential.** To ensure the best care and safety for your precious little ones we adhere to strict ratios, therefore we don't accept walk-ins.

Once your child is enrolled in our system you can book via your online account using the following steps. Bookings can be made 6 days in advance. To ensure best results we recommend booking at least the day prior to your visit.

1. Logon to your account.
2. Select **Categories** then use the drop down box to select the **Active Kids bookings**
3. Read the description of the booking choices so your child is booked in to the correct space. This may be a 30 minute booking or a 2 hour booking.
4. Select the date you'd like to book for.
5. Select the start time of the booking
6. Leave the end time blank.
7. Select the child you'd like to book.
8. **Add to basket** the time you'd like.
9. Then **Checkout**

You will receive a confirmation email for your booking.

If you have any problems please call Active Kids Club on 47600708 to speak with one of our friendly staff.

## What to bring?

- ✓ Every child must wear socks in Active Kids Club
- ✓ A bottle of water and fresh fruit cut into manageable sizes. No other food or drink is permitted in the Active Kids Club
- ✓ Nappies, wipes and nappy bags, in case of a soiled nappy
- ✓ Children who are toilet training must wear a nappy or pull-up
- ✓ Please label all items

## IMPORANT INFORMATION

- ✓ **Parents/ guardians must stay within the ActiveZone** (AHFC, Multi Sport, Revive, NAC or Nutrition station) whilst children are in AKC.
- ✓ **2 hours per booking** –is the maximum each child may attend the AKC
- ✓ **A casual visit fee must be paid for each child** upon each visit unless they have their own membership. For more information please speak to one of our friendly staff.
- ✓ **Children displaying signs of illness** will be refused entry. If this occurs during their visit, you will be paged and must collect your child.
- ✓ **A pram or stroller** must be brought in for children not walking.
- ✓ **Medication will not be administered** with the exception of an Epi Pen in extreme circumstances.
- ✓ **Immunisations must be kept up to date.** We ask that you forward a copy each time their Medicare immunisation certificate is updated.
- ✓ **Cancellation must be made no less than 2 hour s prior to booking start time.** If you cannot attend AKC for any reason, please cancel your booking online, by calling reception (47600700) or AKC (47600708) during operating hours. Any cancelations made 2 hours or less and “no shows” will be charged a \$5 fee per child booked.